



# BROOM STREET SOFTWARE

## “Sweeping Away The Competition...”

### iPhone/iPad® and Android® “Field Desk™” App for QAD®

Outstanding service in the field is the key to customer satisfaction. The Broom Street “Field Desk” mobile App for QAD gives field engineers anywhere, anytime access to relevant information from mobile devices. By bringing the right resources, knowledge and information to the point of interaction, you can enhance the productivity of your field service engineers and improve the efficiency of service operations, while maximizing value from your QAD SSM Application.

#### Business Challenges:

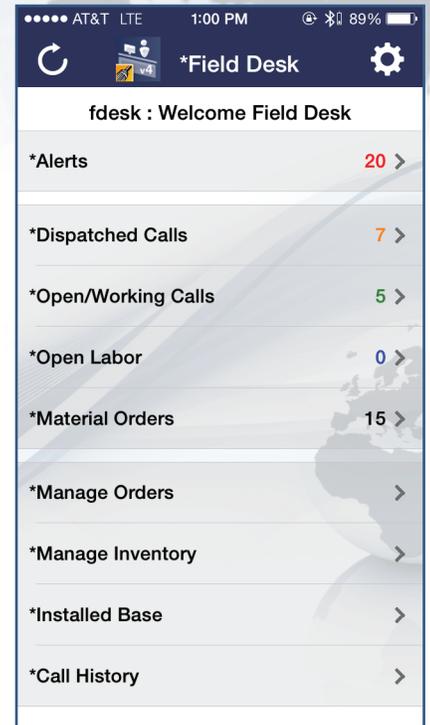
- Deliver exceptional field service and maintain profitability
- Improve efficiency and productivity of field service engineers
- Make optimal use of resources
- Get timely and accurate information from the field

#### Business Benefits:

- Raise customer satisfaction by meeting Service Level Agreements
- Increase productivity of field service engineers
- Lower costs
- Manage spare parts inventory
- Capture high quality data with real-time collection at customer sites

#### Features:

- **Alerts:** Notify engineers of new material orders and service calls to accept/reject
- **Review Calls:** Empower engineers to view critical call information to make timely decisions
- **Record Activity:** Record call activity such as ETA/Arrival/Labor/Expenses/Faults/Notes
- **GPS Integration:** Uses mobile device GPS capabilities to route you to the call
- **Record Images:** Use your mobile device to record/capture images related to your call
- **Order Inventory:** Need spare parts? Use your mobile device to order inventory
- **Review Inventory:** Review your field service inventory and make cycle count adjustments as needed
- **Install Base:** Review/update your installed base records



Screenshot of downloadable demo.

[Download User Guide](#)

**Download our FREE DEMO APP for your iPhone / iPad from the App Store®**

<https://itunes.apple.com/ml/app/field-desk-4/id966915873?mt=8>

**Download our FREE DEMO APP for Android from the Google Play Store®**

<https://play.google.com/store/apps/details?id=com.broomstreet.fielddesk>

**Mobilize your QAD application today!**

For more information, please visit our web site <http://www.broomstreet.com> or e-mail us at [sales@broomstreet.com](mailto:sales@broomstreet.com)

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